

FF&E References: Freedom Interiors

Brittany Hickman / Procurement Specialist / NKC School District

How are they pricing and staying within your budget?

Very good about staying within our budget. Recently we had to cut \$100,000 from a project and they sat down with us and used a matrix to help determine the best cost savings without having to take away from our plan for furnishing this project.

They will stretch your dollar so that you get as much as you can while staying within budget.

How is their engagement process with staff for selection of materials?

Very good, they will listen and provide samples as needed to help staff actually see the product they are suggesting.

Warranty?

They do a great job of running interference and pushing the furniture provider for service, replacement, or product details. They have even eaten some costs when a provider would not replace an item and made sure to make things right with the district.

How is procurement and getting items in time?

Great communication for when items need to be ordered and the anticipated delivery dates.

How is their installation process?

Smooth, great communication and very seamless. PSP is who they use and they provide a great customer service with their installation process from working with the architect and/or CM

Tyler Clubb / Director of Facilities and CFO / Shawnee Mission School District

How are they pricing and staying within your budget?

We currently have a bond where we are refurbishing all of our high schools and middle schools. We are using three vendors and Freedom Interiors is doing an excellent job of providing the service that we need while staying within budget. They are getting things delivered in a timely fashion and staying within our budget. We will use them primarily moving forward for the remaining bond package.

How is their engagement process with staff for selection of materials?

Really well, they are working with our curriculum director and helping each school form its own identity.

Warranty?

So far this has been good and there have not been any issues with getting things replaced and repaired as needed.

We are moving towards awarding Freedom Interiors our business more and more as they are really setting themselves ahead of other schools.